

# ROC Rhapsody™ Enterprise Output Management

Spend less time managing output

**ROC Rhapsody™ is an enterprise output management** solution that ensures reliable information delivery from any application to any device for high volume print, fax, email, Web, and file output. You can further extend the capabilities of Rhapsody with the add-on modules described below.

## DOC2PDF

With the DOC2PDF optional module, you can automatically convert documents to PDF files. DOC2PDF takes PCL, PostScript, or ASCII output and transforms it into PDF. The formatting—including fonts, tables, graphs, and graphics—of PCL or PostScript files is maintained.

DOC2PDF is widely used by ROC customers. One common use is to automate reporting. Application output is automatically transformed into a PDF file and posted to a Web server, where anyone with authorization can view it. When the report expires, DOC2PDF automatically removes it from the Web server and replaces it with an updated report.

## Track

Track gives you the ability to track and limit printing quantities. It also enables you to monitor who is printing and where printing is done. This helps you save paper, reduce equipment maintenance, and keep costs down.

Track allows you to limit the number of pages a user or department is allowed to print by setting user and/or department quotas. You can define the cost of each page and then track printing costs through an easy-to-read Web user interface. You can give destinations that have higher operating costs a higher per page value so that cost estimating is more accurate. You can set up departments to be a group of users or collection of destinations, which gives you versatility when you track documents.

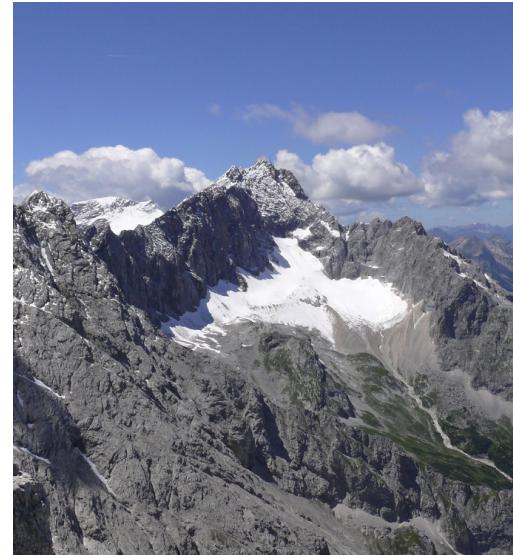
Track statistics let you see how much is being printed by user, destination, or the system as a whole. You can choose from a collection of charts and graphs to show statistical data in an easy-to-understand format. You can export the statistics to spreadsheets that can be used to crunch the data further. You can set up automatic email notifications to alert users or departments to quota changes or print requests that are over quota.

## Dispatch

Dispatch automates report distribution and gives you versatile control of application output. Large reports can be automatically divided by branch, recipient, or subject and routed to any output destination, print or electronic. Dispatch cuts the costs of manual delivery and wasted paper—without requiring costly implementation. Dispatch handles output from any application—from mainframe to Web—without requiring changes to the application.

## High Volume Printing

The High Volume Printing option helps organizations realize the full benefit of printers that are designed to print over 12,000 pages per day. Since these high-performance printers operate most efficiently the less they stop and start, the High Volume Printer module combines piecemeal print jobs into large ones. Your printer runs at optimum speed while you get the most out of your investment.



## ROC Rhapsody™ Overview:

- Intelligent output delivery via print, fax, email, Web, file, and archive
- Centralized device, job, and queue control
- Assured output delivery
- Bidirectional printer communications via SNMP
- High-volume printing features
- Sophisticated Web interface
- Granular security and end-to-end encryption
- Fault tolerance and load balancing
- Built-in Web services API streamlines application integration
- User authentication via existing applications such as LDAP
- Highest quality, total product life-cycle support

## SAP Interface

The SAP Interface enhances the efficiency and reliability of your SAP R/3 output. Tight integration using SAP's BC-XOM interface—including Command Line, Polling, and Callback—means you do not have to change your business processes to benefit from ROC Rhapsody. Your users continue to operate R/3 the same way, while you receive the added assurance of centralized control, enhanced reliability, and improved efficiency for all of your SAP output.

## LDAP

The LDAP module supports log-in authentication through Lightweight Directory Access Protocol (LDAP). LDAP is ideal for large companies that manage hundreds or thousands of users, who are in turn printing to hundreds or thousands of printers across a maze of applications, platforms, and servers. For these companies, not only is output management complicated, but managing the people that manage the output is also complicated. Many companies have chosen LDAP to centrally manage their user's access to applications, servers, and devices. They want an output management solution that capitalizes on the investment they have already made in an LDAP solution.

## PCL Viewer

The PCL viewer enables users to display the contents of PCL and other types of documents so that they can read them through Rhapsody's Web-based user interface. With the integrated PCL viewer, they can display PCL, ASCII, and undefined documents from the Rhapsody Document List.

## About ROC Software

ROC Software develops enterprise software solutions to manage business-critical operations. Our goal is saving IT organizations valuable time and resources. ROC focuses on output management and job scheduling solutions for UNIX®, Linux® and Windows®, in addition to providing a full suite of solutions for the HPe3000. We have a long standing reputation for quality full-featured software at a very attractive price point. We are a software company - not a sales company. You will notice this difference in every interaction with us. Customers worldwide depend upon ROC Software for innovative solutions, rock-solid reliability and outstanding support. ROC Software is headquartered in Austin, Texas.



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